

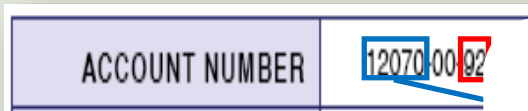


City of Graham Online Bill Pay Getting Started

1. Go to www.cityofgraham.com and click



2. First time go to **Pay bill without Logging in** as seen below. Look for Account Number on your Water Bill.



3. Please include the **double zero** with your account number as seen in the graphic, your **tenant number** is the **two digit number** after the two zero's.

Pay bill without logging in

Account Number: 12070

Tenant Number: 92

Pay Bill

To Have an Account Please Follow the Instructions Below

4. Please click the Register Here Link.
5. Enter **First Name, Last Name,** and **Email Address**, then click "Save".

First Time User? [Register Here](#) [Forgot Password](#)

6. An email will be immediately sent to you with a temporary password. Then Click "Return Login Page"
8. Input your **User Name** and **Temporary Password**. (**Username is your email**)
9. After logging in you must create a new password, please follow the on-screen instructions to establish a new password.
10. Now you will be required to link to your account(s). Click on "Link Another Account". **You only have to link your account the first time you log in. (Customers with multiple accounts may link to more than one account with a single user name.)**
11. Enter your account **PIN**. (**Your account PIN is by default the last four digits of the Social Security Number. If you do not have a Social Security Number on file contact Customer Service at 336-570-6700.**)
12. Enter an **Alias** for your account then click "SUBMIT". (**An alias can be simple as your last name, your street address 201 S. Main, or Home**)
13. Click "Cancel" to go your account.